



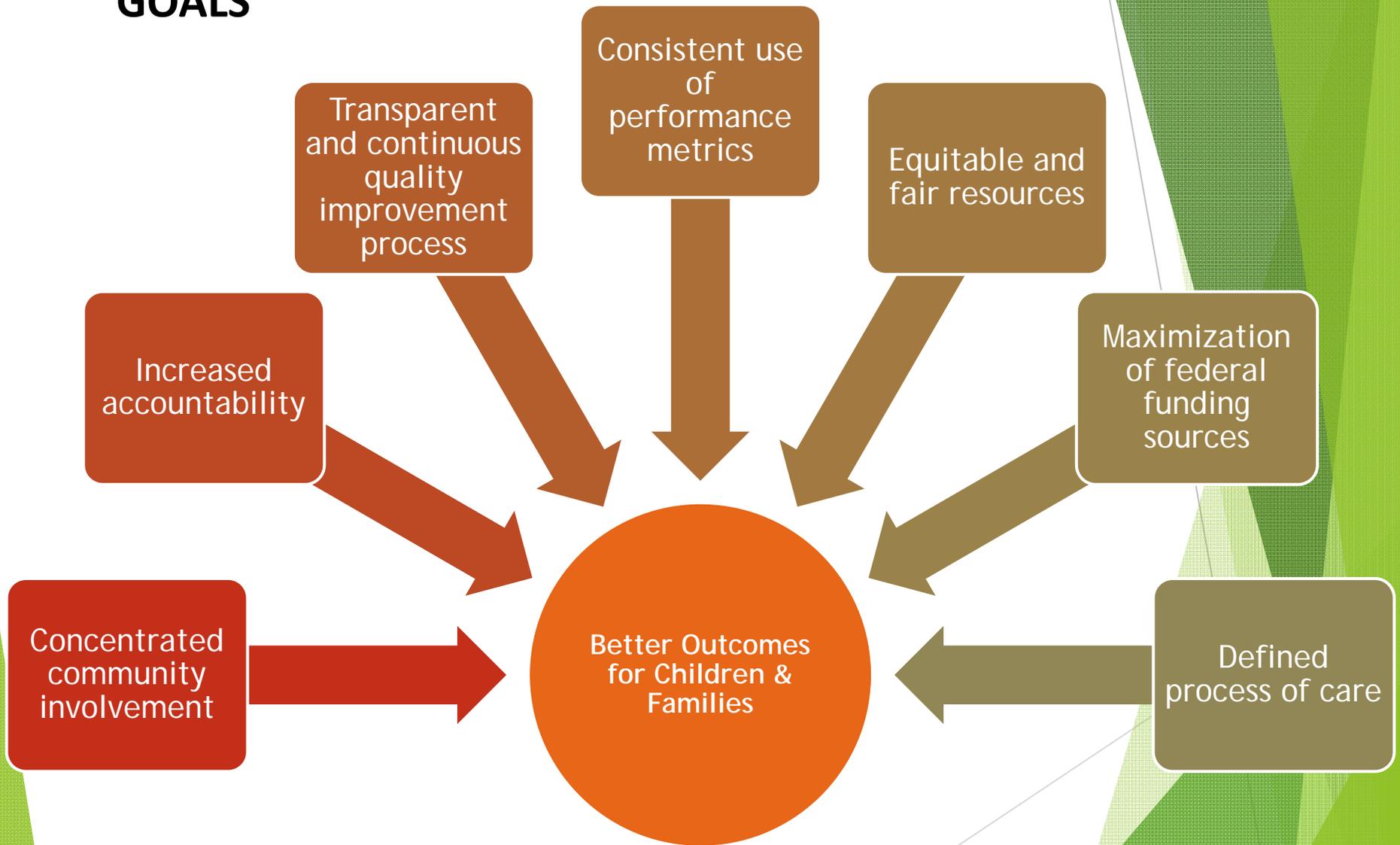
**Kent County
Performance-Based Funding Pilot
(West Michigan Partnership for
Children): Human Services
Subcommittee Update**



The West Michigan Partnership for Children



GOALS



Case Rate

- ▶ The rate has been agreed on in concept, with a quarterly or semi-annual payment system.

The proposed rate accomplishes a number of goals:

- ▶ Incentivizes permanency through returning children to their biological parents with necessary supports; or through adoption placements
- ▶ Incentivizes community-based care over long-term residential services through reduced payment structures the longer a child is in care
- ▶ Increased service flexibility by allowing the WMPC to use the existing funding streams in more creative approaches

Case Rate

Next Steps:

- ▶ DHHS staff will present the rates to the State Budget Office.
- ▶ SBO and DHHS will assess the financial impact of the rate and the payment structure (quarterly or semi-annual) to assure financial viability.
- ▶ WMPC; DHHS; PCG continue to evaluate the Risk Reserve to be built over time to ensure the WMPC has capital to address service that arise. The Risk Reserve need estimate from the actuary is \$2-4 million.

Third-Party IT Platform

- The Legislature generously provided \$200K for a system that provides robust data that informs individual case practice and the CQI process.
- The MindShare system has been selected. This is a data engine that receives information from other data sources (primarily MiSACWIS in this application) and then can manipulate data and provide near real-time customized information to the WMPC. The software also provides predictive analytics that indicate the projected outcome of a child/family at a given time.
- DHHS; DTMB; and MiSACWIS staff have seen demonstrations of the product presented by the developer and appear to be satisfied with the security designed into MindShare to protect the data. MindShare is used in several other states that have SACWIS systems.
- The State legal department participated in a demonstration and had some questions yet that will be answered, but none that would appear to jeopardize the use of the product.

Third-Party IT Platform

Next Steps:

- ▶ DTMB/MiSACWIS/DHHS staff complete assessment of programming time required to make changes in MiSACWIS specific to Kent County; and for MindShare access.
- ▶ WMPC execute a purchase contract with Mind Share.
- ▶ MindShare complete work with WMPC agencies to prepare for receipt of data (6-8 weeks).
- ▶ Technology staff program/test the changes.
- ▶ Schedule Data Transfer from MiSACWIS to MindShare upon completion of these steps.
- ▶ Continuing to work toward 7/1/16 implementation.

WMPC Organizational Development:

- ▶ WMPC has received 501c3 non-profit status!
- ▶ Child Placing Agency: WMPC application submitted to the Department of Child Welfare Licensing (DCWL) with several requests for rules variance. If DCWL denies the request WMPC has a 'plan B' being worked concurrently to reduce any delays.
- ▶ Staff Start Up Costs: The Legislature generously provided \$300K for WMPC staffing. WMPC Board created a CEO job description and contracted with a Talent Acquisition specialist to lead the search at less than market rate.
- ▶ Policy Development: WMPC provider agency Foster Care experts are working additional hours to write program policy. These hours are being paid from the start-up funds.

WMPC Organizational Development:

- ▶ WMPC has developed an organizational chart of proposed personnel and roles.
- ▶ Identified services that WMPC will need to contract for in the community, along with a list of potential providers. Currently working on contract templates and payment structures.
- ▶ Interviewing potential banks for financial services.
- ▶ Identifying a provider for necessary organization insurances.
- ▶ Identifying potential legal counsel.

West Michigan Partnership for Children Organizational Chart

WMPC
CEO

Executive
Assistant

3 FTE

Operations Team
COO
(HR, Procurement, Kiosk
Management, Contract
Management)

Finance Team
CFO

(Financial Management, Cost
Reports, Agency TA, Payroll,
Claiming, Audit,
Payable/Receivable)

4 FTE

6 FTE

CQI & Utilization
Review Team
Director

('Man the Call', 'Keeper of the
File,' Enrollment Process, CQI,
Case Coordination, Residential
Gatekeeper)

Information
Technology Team
CIO

(SACWIS & Mindshare
Integration & Training, MSA
Reports, Data Mining, Help
Desk)

2 FTE

Private
Agencies
Child Welfare &
Mental Health
Services

Private Agencies
Child Welfare &
Mental Health Services

Private Agencies
Child Welfare &
Mental Health Services

Private
Agencies
Child Welfare &
Mental Health
Services

Community Support:

- ▶ Grand Rapids Community Foundation (GRCF) very supportive of the pilot. Assisted WMPC in securing \$100K grant from the Michigan Health Endowment Fund for technology. GRCF staff willing to help bring additional funders 'to the table'. WMPC will begin writing grant requests shortly.
- ▶ County of Kent supported and agreed with the significant change in how resources in the Child Care Fund are accessed/directed.
- ▶ WMPC working on 'who, where, how' to have community dialogue about the pilot and the primary message of 'these are our communities kids'. Key outreach groups have been identified.

Contract Development:

- ▶ WMPC and DHHS are beginning to develop the master contract that will serve as the governing agreement for service provision; monitoring; funding; etc. (This contract will be audited by the DCWL).
- ▶ WMPC will develop contracts with each provider agency.
- ▶ Key Performance Indicators that will be measured include:
 - ▶ *Maltreatment in care*
 - ▶ *Permanency within 12 months of entering foster care*
 - ▶ *Re-entry to foster care within 12 months*
 - ▶ *Permanency within 12 months for children in FC 23+ months*
 - ▶ *Placement stability*

Pending Matters:

- ▶ Definition of Hold Harmless must be clarified.
- ▶ Federal sign off on the amended State IV-E plan.
- ▶ Completion of:
 - ▶ Data Sharing Agreement
 - ▶ Timing of data transfer availability from MiSACWIS to MindShare
 - ▶ Contract between DHHS and WMPC

Q & A

Thank you!